

PRIVACY NOTICE

Our Company fully shares your concern regarding your personal data. Recently, we have introduced several changes that reflect the enhanced requirements of the EU's General Data Protection Regulation (a.k.a. GDPR). Our aim is to be as honest and transparent as possible regarding the personal data we collect and the way we process it.

I. Types of personal data collected - Purposes

Our company collects and processes personal data in order to provide (potential) customers with our products and services, in addition to being able to fulfil its obligations to them and to our suppliers.

Especially on the present website, personal data are being collected and processed for the following purposes:

Communication

Personal data may be collected during the process of any communication that takes place either by telephone, through the number mentioned on our website, or by sending us an email to the mentioned email address.

Geolocation

You may find stores that sell our products that are close to your location by using the "Locate me" service.

In order to use this feature, we will use data regarding your location.

Social Plugins

Social Plugins are in use on our company's website.

Through the use of said plugins, our company is granted access only to publicly shared information found on the respective Social Media platforms. The use of the plugins found on our website is governed by the terms and conditions of each platform.

Newsletter

Should you require to receive our Newsletter, we will collect your email address.

II. Legal basis for the data processing we conduct

Our Company collects and processes personal data when at least one of the following conditions are present:

- Execution of a contract: Processing is essential for the performance of the contract or for action to be taken on the request of a natural person prior to the conclusion of a contract. For example, we collect and process your personal data to offer you our products and services, to respond adequately to any queries you have submitted through our communication channels (phone, email), etc.
- Legal Obligation: Processing is necessary so that we can comply with obligations established by the law.
- Consent: In cases where required by law or when none of the above legal bases is applied, our company shall collect and process data after being given explicit, freely given, and informed consent by a natural person (the data subject) under the specific

conditions provided by the GDPR. For example, we are given your consent for data collection through cookies, in order to send you offers and updates, etc.

III. How long your personal data is retained for

Personal data shall be retained for as long as necessary for data collection purposes, unless otherwise specified by law.

If retaining your data is not needed for an explicitly described and legal purpose, we safely delete and/or destroy them in accordance to our “Policy for Keeping and Deleting Personal Data”.

IV. Who your personal data are disclosed and/or transmitted to

Your personal data shall be disclosed to:

- (a) Authorized employees of our Company.
- (b) Entities entrusted with the execution of specific tasks such as, but not limited to, lawyers, product suppliers and/or IT service providers and/or support service providers of all kinds of computer-based information systems or electronic systems and networks, logistics companies, marketing companies, business consulting firms.
- (c) Supervisory, independent, judicial, prosecuting, public and/or other authorities, bodies or parties assigned to control/monitor the Company's activities within the scope of their responsibilities.

V. Rights of the data subject

The General Data Protection Regulation provides you with rights and options that we are committed to satisfying. Thus, you may:

- request information about your stored personal data and the way it is processed. If you so wish, we shall provide a copy of your personal data undergoing processing, free of charge (Right of Access).
- request rectification of inaccuracies or errors, correction of incomplete data or an update of your data (Right to rectification).
- request erasure of personal data, if no longer retained for specific, legal or stated purposes (Right to erasure or Right to be forgotten).
- request restriction of processing a) when the accuracy of the personal data is contested, b) when the processing is unlawful (but you oppose the erasure of the data), c) when the data is no longer needed for the purposes of the processing, and d) for as long as the verification whether the legitimate grounds of the controller override those of the data subject are still pending.
- object on grounds relating to your particular situation, at any time, to processing of personal data, especially when this data is processed for direct marketing purposes or profiling. More specifically, you may object to a decision based solely on automated processing. In such a case, you may exercise your right of intervention (Right to object - Automated individual decision-making).

- receive your personal data in a structured, commonly used and machine-readable format or transmit this data to another controller at your behest, where technically feasible and at all times under the specific conditions of the law (Right to data portability).
- Revoke your once granted consent for your data processing at any time. As a result, we will not be allowed to continue the data processing based on this consent in the future.

You may send your requests to the email address: dpo-custom@revivalsa.gr.

Our Company shall fulfill all your requests within one (1) month. In the extremely rare cases that such a fulfillment is proven unfeasible, we shall immediately inform you explaining the reasons in detail.

If you believe that the provisions for personal data are being violated, you may file a complaint to the Hellenic Data Protection Authority (www.dpa.gr).

VI. Contact Info

We shall remain at your disposal for any further query or clarification. Contact us.

Email: info@estifoods.com

Telephone: (+1) 201 567 5156

Data Controller
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VIII. Effective date - Amendments

Version 1.0, Posted on 25/12/2019